

What you should know about an upcoming natural gas improvement project in your area.

Dear neighbor:

As you may know, National Grid is making significant investments to modernize our natural gas system to improve long-term safety and reliability, and bring continuing economic benefits to Long Island. As part of this overall plan, we began construction on a natural gas infrastructure project called the *Northwest Nassau Natural Gas Reliability Project*.

The construction began in June, when we started to install 1.82 miles of new gas main on the north side of Powerhouse Road (LIE North Service Road) starting from Pinetree Lane in Old Westbury and ending on Jefferson Avenue in Roslyn Heights. Due to traffic considerations, we will work Sunday-Friday, starting in the evening and ending early morning. Final installation and operation of the new gas main is scheduled for this December.

The project brings these benefits:

- A safer, more reliable and resilient natural gas system
- Increased capacity in a gas-constrained area
- Potential for more oil-to-gas conversions

As with all projects of this size and scope, there may be some inconvenience for local residents. Our pledge is to work with all customers and communities to minimize disruption while we bring the project's long-term benefits to Nassau County and Long Island.

During construction, we will have large equipment on-site, which may impede traffic flow along the LIE North Service Road. We will be extra mindful to accommodate emergency vehicles, residents who need access to their driveways, and for pedestrian and bicycle traffic.

If you have further questions, please call our customer contact center at **1-800-930-5003** from 8 a.m. - 8 p.m., Monday to Friday or email us at **NorthwestNassau@nationalgrid.com**.

Thank you, in advance, for your patience and understanding.

National Grid

Smell Gas. Act Fast.

Indoors or outdoors – know what to do.

From a safe location away from the smell, call **1-800-490-0045** or **911**.